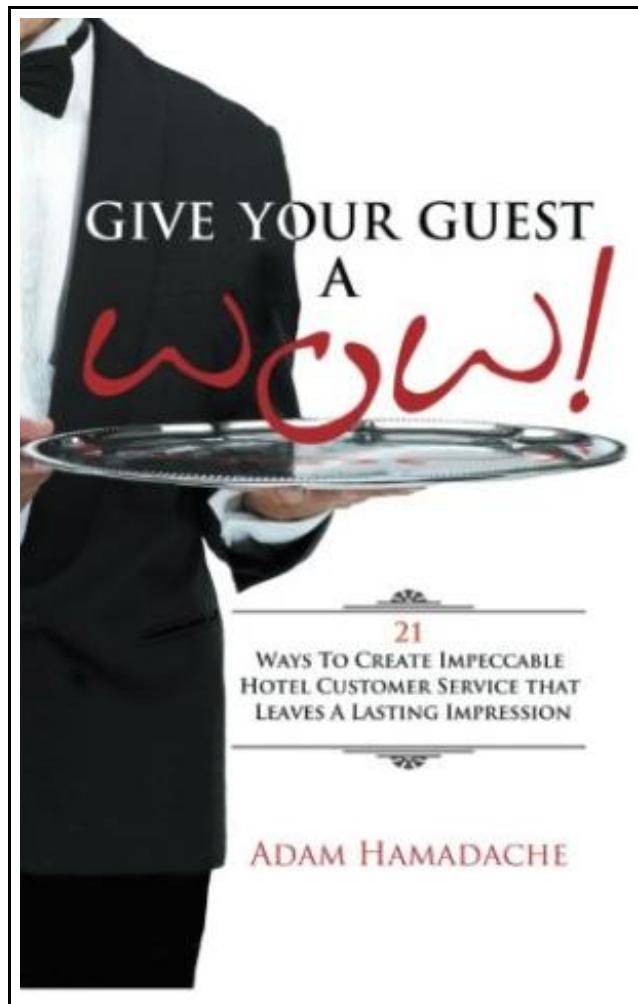


## Give Your Guest a Wow! 21 Ways to Create Impeccable Hotel Customer Service That Leaves a Lasting Impression (Paperback)



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